

## IS 7: COMPLAINT TO THE BOAQ UNDER THE *HUMAN RIGHTS ACT 2019*

### INFORMATION ABOUT HUMAN RIGHTS COMPLAINTS

The *Human Rights Act 2019* (Qld) (HR Act) commenced in full on 1 January 2020 and legislates for the protection of 23 human rights.

Under the HR Act, public entities must act and make decisions which impact individuals in a manner that is compatible with the HR Act.

There are some exceptions to these obligations, including where a public entity could not reasonably have acted differently or made a different decision because of a statutory provision or another law. Human rights may also be limited where that limit can be demonstrated as being justifiable and reasonable.

If you believe the Board of Architects of Queensland (BOAQ) has made a decision that is incompatible with your human rights under the HR Act, you may make a complaint to the BOAQ using this form.

**Please note:**

*Complaints under the HR Act can only be made by individuals.*

*Complaints to the BOAQ under the HR Act may only be made about BOAQ decisions made after 1 January 2020.*

### **Making a Complaint**

If you decide to make a complaint to the BOAQ under the HR Act, please complete and submit Form 7 BOAQ Complaint under the *Human Rights Act 2019* (QLD).

**Mail:** Registrar  
Board of Architects of Queensland  
GPO Box 316  
BRISBANE QLD 4001

**Email:** [mail@boa.qld.gov.au](mailto:mail@boa.qld.gov.au)

You should ensure the information you provide is correct and as complete as possible, including details of:

- the specific BOAQ decision that is the subject of your complaint;
- when the decision that is the subject of your complaint was made; and
- the right/s under the HR Act you believe have been limited by the BOAQ's decision.

The BOAQ will provide a response to your complaint within 45 business days.

If the BOAQ has not provided you with an adequate response after this time, you may make a complaint to the Queensland Human Rights Commission (QHRC).

### **Further Guidance**

For reference, a full copy of the HR Act can be accessed from the Queensland Legislation website:

<https://www.legislation.qld.gov.au>.

The following resources may also be of assistance:

- Queensland Government Factsheet: Human Rights Complaints:  
<https://www.forgov.qld.gov.au/file/51451/download?token=sPAQB1zb>;
- QHRC Factsheet: Queensland's Human Rights Act 2019:  
[https://www.qhrc.qld.gov.au/\\_data/assets/pdf\\_file/0009/19908/QHRC\\_factsheet\\_QueenslandHumanRightsAct.pdf](https://www.qhrc.qld.gov.au/_data/assets/pdf_file/0009/19908/QHRC_factsheet_QueenslandHumanRightsAct.pdf); and
- QHRC Factsheet: Making a Complaint:  
[https://www.qhrc.qld.gov.au/\\_data/assets/pdf\\_file/0010/19819/QHRC\\_factsheet\\_Complaints\\_MakingAComplaint.pdf](https://www.qhrc.qld.gov.au/_data/assets/pdf_file/0010/19819/QHRC_factsheet_Complaints_MakingAComplaint.pdf).